

GREAT EASTERN & TENDRING RAIL LINES Ticket Office Closure Petition

We the undersigned protest about the planned closure of six railway ticket offices in the Tendring District. These are at Harwich International, Dovercourt, Walton, Thorpe le Soken, Alresford and Great Bentley. These closures will seriously affect users of customer services at these stations, especially senior aged, disabled and also the non technically minded who will have great difficulty in understanding the new and untried technology planned for these sites and confusion will cause animosity to staff and commuter alike.

Users of these stations deplore the unilateral lack of consultation involved and demand that the convenience of the fare paying passenger is given priority over the blind, inconsiderate seeking of financial gain.. The continual reduction of staffing levels in this and other actions continues to reduce the train users' feeling of security and drives more onto the already congested A12 trunk road.

We demand therefore these that closures be stopped/reinstated to maintain an acceptable, credible customer service. SHEET Date . SPONSOR..... No..../01...

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